STAREAST GOODS RETURN APPLICATION FORM
(TO OBTAIN GRA NUMBER:_____)

Customer Code:	Company Name:
Phone Number:	Customer Name:

IMPORTANT: This form must be completed in full and a GRA number must be obtained by a staff member.

- *Stareast will **only** make arrangements for a pickup courier when parts are incorrectly supplied. You will need to contact us and arrange this. We will provide you with a STAR TRACK connote(s) and manifest via fax or email. No other methods of return will be accepted (INCLUDING REPLY PAID AUS POST). Faulty or incorrectly ordered goods must be sent back to us at your cost as per T+C.*
- Goods will not be accepted without the Return of Goods Application Form & GRA Number, and will be returned to the sender at the senders cost.
- No claims regarding incorrectly ordered goods will be recognised (See Below).
- Application for exemptions on incorrectly ordered goods must be made within 7 working days from the date of purchase, which will be subject to authorisation by the Stareast management and if approved it will incur a 25% restocking fee.
- Returns under Warranty must include: Invoice Number and the Return of Goods Application Form.

PART No.	Short Description (Optional)	REASON FOR RETURNING IT. (if Faulty, please specify the problem)	Invoice No.	QTY

Office Use Only:
Stareast International Pty Ltd
Credit Authorised by:_____ Date:_____
Courier Authorised by: _____ Date:_____ Booking No. _____